SCUH facility facts

**Foods:** SCUH has food outlets on the ground floor, level 1 and at the Hub auditorium. Vending machines with snacks and drinks are located throughout the hospital. Refer to the food and retail map overhead for details.

**Getting around:** Digital information displays are located in the main and southern entrances, near the level 1 entry and in the Adam Crosby Centre. The touchscreen displays provide clear directions to rooms and departments, and will lower to wheelchair height.

**No smoking:** For the health of staff, patients and visitors, smoking is prohibited inside, within the grounds, and for 5m beyond the boundary of all facilities of the SCHHS. Buildings and motor vehicles. This includes SCUH. Penalties apply.

**Outpatients:** Patients can check in for a clinic by scanning their appointment letter or Medicare card at one of 10 kiosks throughout SCUH. The kiosks will print a ticket with appointment details, time and location. Annunciator screens in waiting areas display ticket numbers when the clinic is ready for a patient.

**Shops:** Several retail outlets, including a community pharmacy, florist and convenience store are located on the ground floor and are open during normal business hours. Refer to the food and retail map for details.

**Spiritual care centre:** SCUH’s spiritual care centre, located on ground level near the southern entrance, is open to patients, visitors and staff 24 hours a day, seven days a week. The chaplains' service operates from 8.00am-4.00pm Mon-Fri with after-hours service as required.

**Televisions:** Televisions are mounted at each bed for personal viewing in most wards. Services are free and offer a range of commercial channels, in-house education channels and spiritual care centre programs. Televisions are also located in waiting areas.

**Visiting hours:** General wards visiting hours are from 11.00am to 12.30pm and 2.30pm to 8.00pm. Visiting hours may vary between wards. Set visiting hours allow for rest and adequate treatment of patients.

**Volunteers:** Hospital volunteers can assist patients and visitors with directions, information and by arranging mobility aids. Volunteers are stationed in the lounge located on the car park side of the level 1 link bridge; at the level 1 entry area; and in the main entry.

**Wish list:** Wish list is a not-for-profit organisation dedicated to fundraising for the needs of the SCHHS. The Wish List office is located in the Lakeside Building adjacent to the level ground main entry.

**WiFi:** A free WiFi service is available at SCUH for patients, their families and visitors.

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**Sunshine Coast University Hospital**

Exceptional people. Exceptional healthcare.


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**Food and retail outlets**

**Ground level**
1. TBA
2. Commercial tenancy
3. EzyMart
4. Chemist
5. Alice and George
6. Boost
7. Sushi Sushi
8. Kitchen Carvery
9. Mondo Coffee
10. Florist
11. CIBO Expresso
12. Epicure Kitchen Cafe

**Level one**
Cafe also located on level one walkway through to P1 car park.

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**Transport and parking**

**Vehicle parking:** Parking at SCUH is safe, secure and easy to use with over 3500 spaces available for patients, visitors, staff and volunteers. Facilities include two multi-deck car parks, short-term parking, drop-off zones and ground level parking.

Best parking for SCUH is P1. Public parking is available on levels G, M and 1 with direct access to the hospital via the level 1 link bridge. Staff parking is on levels 2-5. P1 has dedicated spaces for small cars, motorcycles, electric vehicles and people with a disability.

Best parking for the Sunshine Coast University Private Hospital is P2 on the ground level. P3 car park near the private hospital's northern entrance.

Parking operates on a user-pays system and is managed by Point Parking. Parking costs $2.40 for up to 30 minutes, to a maximum of $14.50 per day.

The southern entrance car park, accessible from Fraser Lane, also provides dedicated, authorised parking for patients who frequently visit SCUH for services such as cancer care or renal dialysis, and for after-hours maternity patients.

**Taxis and drop-off zones:** Short-term parking and drop-off zones for taxis and private vehicles are located near the main entry and adjacent to the Emergency Department in Hollows Lane. Restrictions apply.

**On-street parking:** All on-street parking around the Sunshine Coast Health Campus is managed by the Sunshine Coast Council. For more information about on-street parking, contact Sunshine Coast Council via its website at www.sunshinecoast.qld.gov.au.

**Public transport:** A bus stop is located at the main entry of SCUH and close to the entry of the Sunshine Coast University Private Hospital. Visit the Translink website [https://translink.com.au/](https://translink.com.au/) or call 13 21 30 for more information about bus transport options.

**Cyclists and pedestrians:** Extensive shared paths provide links for cyclists and pedestrians between SCUH, the private hospital and surrounding areas. Cyclists can also use cycle lanes on all roads.

Bicycle racks for the public are located outside the Sunshine Coast Health Institute near the public hospital's main entry. Staff can access more than 300 secure bicycle racks along with showers, lockers and toilets on the ground floor of the P1 car park.

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