

## Meet the Invited Speakers



### **Melanie Anderson**

Senior Imprest Technician, Pharmacy – John Hunter Hospital, Newcastle, NSW

Melanie Anderson began her pharmacy technician career 25 years ago, with over 20 years in the hospital setting. Melanie currently works at the John Hunter Hospital, Newcastle NSW, as the Senior Imprest Technician. Staff training, development, and improving productivity are areas Melanie keenly supports for ongoing growth within her team. Medication safety with patient focus is a key motivation in her work. Melanie has previously been an observer on the NSW SHPA branch and a representative on the National Pharmacy Technician Network. Melanie is currently on the SHPA Specialty Practice Leadership Committee for Dispensing and Distribution.



### **Amber Bendyk**

Senior Clinical Pharmacist – Intensive Care Unit, Central Adelaide Local Health Network & SA Pharmacy Psychological Wellness Lead, SA Pharmacy, SA Health, SA

Amber Bendyk is a Senior Clinical Pharmacist working in the Intensive Care Unit at the Central Adelaide Local Health Network (CALHN). She is a Certified Geriatric Pharmacist and has worked in many clinical areas across CALHN. In addition, Amber has experience working in the SA Pharmacy Medicines Information Service. Amber has completed training to be one of the SA Pharmacy leads in the SA Pharmacy Psychological Wellness program and has co-lead the implementation of the program in the CALHN pharmacy department.



### **Amanda Bernhagen**

Advanced Scope Assistant, Pharmacy Department, Royal Brisbane and Women's Hospital, Brisbane, Qld

Amanda Bernhagen currently works at the Royal Brisbane and Women's Hospital as an Advanced Scope Assistant. This role is a mixture of ward-based support for pharmacists and education-based support for the assistant workforce. Amanda has been working in hospital pharmacy for over 11 years. Over this time, she has seen the role of assistants and technicians grow in an exciting way. Amanda is a member of the SHPA Technician & Assistants Speciality Practice Leadership Committee. She is excited for the future direction of the technician and assistant workforce.



### **Kelly Beswick**

Pharmacy Manager, Tasmanian Health Service North West, Burnie, Tas

Kelly Beswick is the current Pharmacy Manager within the Tasmanian Health Service - North West, responsible for the pharmacy services in the two acute public hospitals in the region. She has 10 years' experience as a pharmacist with the majority in leadership and management positions. Kelly completed her internship at the Royal Hobart Hospital, before relocating shortly after to the North West Coast of Tasmania. Kelly has a keen interest in further development of clinical services within the region including further advancement of technicians in clinical roles.



**Associate Professor Juanita Breen**

Senior Lecturer, Wicking Dementia Research and Education Centre, College of Health and Medicine, University of Tasmania, Hobart, Tas

Associate Professor Juanita Breen has an extensive background in pharmacy and aged care research. After gaining a PhD at the University of Tasmania, she was appointed Senior Lecturer at the Wicking Dementia Centre in 2015. Associate Professor Breen developed the RedUSE (Reducing Use of Sedatives) program in 2008, the first national intervention aimed at reducing psychotropic use in residential Aged Care. RedUSE involves audit, staff training and interdisciplinary review. To date, RedUSE has been run in 172 homes and has been recognised with both international and national awards. Associate Professor Breen presented her work at the Royal Commission into Aged Care in May 2019.



**Rosemary Burke**

District Director of Pharmacy and Chief Pharmacy Information Officer, Sydney Local Health District, Sydney, NSW

Rosemary Burke's current position is District Director of Pharmacy and Chief Pharmacy Information Officer for Sydney Local Health District (SLHD). She was awarded the 2007 Society of Hospital Pharmacists Medal of Merit (2007) and the Pride of Concord Hospital award (2015). She has extensive experience with eMeds since 2004.

Sydney Local Health District has early in 2020 set up the RPA Virtual Hospital. Its original target groups included palliative care and wound care but soon it started to monitor COVID-19 positive patients in their own homes and in "Special Health Accommodation" using virtual technology & wearables. Rosemary has devised access systems for medications for this cohort.



**Tara Clayson-Fisher**

Senior Program Officer, SA Pharmacy, SA Health, SA; Chair, Technicians and Assistants Leadership Committee, SHPA

Tara Clayson-Fisher has been working with SA Pharmacy in the hospital setting for the past ten years. Over this time, she has had the opportunity to take on many roles and responsibilities, most recently working with the regional networks and working to improve technician access to educational opportunities. Tara is the current chair of the SHPA's Technicians and Assistants Specialty Practice Stream Leadership Committee and enjoys working with the broader pharmacy community in order to bring change to the profession.



**Mark Clifford**

Senior Pharmacy Technician – Sterile Production Services, Pharmacy Department, Westmead Hospital, Sydney, NSW

Mark Clifford is the Senior Pharmacy Technician for Sterile Production Services at Westmead Hospital, NSW. He currently serves as the NSW Technician Representative for the NSW Branch of SHPA and is also a member of the SHPA Technician & Assistants Speciality Practice Leadership Committee. As a member of the Skills IQ Technical Advisory Committee for the qualification updates to the Certificate III/IV in Hospital/Health Services Pharmacy Support, Mark is committed to the continued development and education of technicians and the vital roles they hold within the pharmacy sector.



**Dr Kathryn Daveson**

Staff Specialist, Infectious Diseases, Queensland Statewide Antimicrobial Stewardship Program, Queensland Health, Brisbane, Qld and Staff Specialist, Department of Infectious Diseases, ACT Health, Canberra, ACT



**Professor Michael Dooley**

Director of Pharmacy, Alfred Health, Melbourne, Vic; Professor of Clinical Pharmacy, Centre for Medicine Use and Safety, Faculty of Pharmacy and Pharmaceutical Sciences, Monash University, Melbourne, Vic; Adjunct Professor, Department of Epidemiology and Preventative Medicine, School of Public Health and Preventative Medicine, Monash University, Melbourne, Vic

Michael is Director of Pharmacy at Alfred Health and Professor of Clinical Pharmacy, Centre for Medicine Use and Safety at Monash University in Melbourne Australia. His is an Adjunct Professor in the Department of Epidemiology and Preventative Medicine at Monash University. He is the past President of SHPA.

He contributes to many national and local professional committees and working parties related to improving the delivery of quality health care services. His work has included over 200 journal publications and nearly 500 invited or scientific presentations at conferences and meetings locally and internationally on practice and research endeavours.



**Associate Professor Julian Elliott**

Director, National COVID-19 Clinical Evidence Taskforce; Chair, Australian Living Evidence Consortium; Lead, Evidence Systems, Cochrane; Senior Research Fellow, Cochrane Australia; School of Public Health and Preventative Medicine, Monash University; Infectious Diseases Physician, Alfred Health; CEO Covidence.org, Melbourne, Vic



**Lorah Hickman**

Senior Pharmacy Technician – Workforce and Development, Pharmacy Department, Alfred Hospital, Alfred Health, Melbourne, Vic

Lorah Hickman trained as a Pharmacy Technician in the UK from 2005 to 2007, between 2007 and 2013 she completed further qualifications and credentialing in order to work as an Accuracy Checking Technician, Medicines Management Technician, National Vocational Qualification Assessor and Internal Verifier.

In 2013 she moved Australia to work as the Training and Development Technician at the Alfred Hospital.

Her portfolio currently consists of facilitating the delivery of Certificates III and IV in Hospital Health Services Pharmacy Support and managing in house training and credentialing for Technicians.

She is passionate about Technician development and has been involved with numerous professional activities aimed at increasing Technician scope of practice.



**Tricia Holmes**

Senior Pharmacy Technician – Service Coordinator, Distribution, Central Adelaide Local Health Network, SA Pharmacy, SA Health, SA; State-wide Lead – PBS, Adelaide, SA



**Professor Robert Iansek**

Director, Clinical Research Centre for Movement Disorders and Gait, Kingston Centre, Monash Health, Melbourne, Vic



**Kara Joyce**

Clinical Program Officer and Educational Visitor Lead, NPS MedicineWise, Sydney, NSW

Kara Joyce is the Clinical Lead on the NPS MedicineWise program, *Dementia and changed behaviours; a patient centred approach*. Over the past 4 years Kara has been part of the national field force delivering NPS MedicineWise education programs to GPs and pharmacists. She is an accredited pharmacist who has a special interest in dementia care.



**Elsbeth Kay**

Acting Assistant Secretary, Pharmacovigilance and Special Access Branch, Therapeutic Goods Administration, Canberra, ACT

Elsbeth Kay is the Acting Assistant Secretary of the Pharmacovigilance and Special Access Branch of the TGA. She has worked in various roles in the post-market branch of the TGA over the past 10 years. Prior to joining the TGA she worked on quality use of medicines programs at NPS Medicinewise and at PHARMAC in New Zealand, and in a medical affairs role in the pharmaceutical industry. She holds a Bachelor of Science with Honours and a Master of Public Health.



**Sally Marotti**

Lead Pharmacist – Experiential Learning, Training and Research, SA Pharmacy, SA Health, SA

Sally Marotti is the Lead Pharmacist for experiential learning, training & Research with SA Pharmacy and the project lead for the SA pharmacy psychological wellness program. She completed her undergraduate course at the University of South Australia, Master's Degree at The University of Queensland, is a fellow of the Society of Hospital Pharmacists and has been credentialed as an Advanced Practice Pharmacist. She has worked in a wide variety of clinical roles at Flinders Medical Centre, John Hunter Hospital and The Queen Elizabeth Hospital and is currently a member of the SHPA Education and Educational Visiting group.



**Anna McClure**

Executive Director SA Pharmacy, SA Health, SA

Anna McClure is the Executive Director of SA Pharmacy, South Australia's statewide hospital pharmacy service. Anna has extensive experience in hospital pharmacy practice, with a predominant focus on clinical pharmacy, medicines governance and pharmacy management. She completed her undergraduate course and Master's Degree at the University of South Australia and is a Fellow of the Society of Hospital Pharmacists.

Anna has held a number of leadership roles during her career, including her previous role as the Director of Pharmacy for the Central Adelaide Local Health Network, where she oversaw the pharmacy service transition and transformation with the move to the new Royal Adelaide Hospital. Anna has a keen interest in challenging the status quo and redesigning services to optimise efficiencies, and improve medicines safety and equity of access to healthcare.



**Brigid McInerney**

Senior Clinical Pharmacist – Community Care Services, Alfred Health, Melbourne, Vic

Brigid is an accredited Pharmacist based in Melbourne with a strong interest in geriatric medicine. She has varied professional experience across hospital and community settings and academia. Brigid has worked in the hospital outreach ambulatory care space for a number of years. At Alfred Health, Brigid oversees the clinical pharmacy service to community-based programs including HARP, Better at Home, and the recently formalised pharmacy service to Alfred Health's Mobile Assessment Treatment Service (MATS) that typically supports the care of patients in residential aged care. She is grateful for the opportunity to present reflections and learnings to the wider profession.



**Associate Professor Suzanne Nielsen**

Associate Professor (Research) and Deputy Director, Monash Addiction Research Centre and NHMRC Population Health Career Development Fellow, Monash University, Melbourne, Vic

Suzanne Nielsen (BPharmSc[Hons] PhD MPS) is an Associate Professor, and Deputy Director of the Monash Addiction Research Centre in Melbourne. She has been a registered pharmacist for over 20 years with clinical experience in the treatment of substance use disorders in both specialist and community-based alcohol and drug treatment settings. Her research work focuses on reducing pharmaceutical and other drug-related harm including overdose prevention in healthcare settings.



**Kylie Richardson**

Pharmacy Technician, Pharmacy Department, North West Regional Hospital, Burnie, Tas

Kylie Richardson has 28 years' experience in the Pharmacy industry. The majority of her experience is within community pharmacy; the past 3 and half years have been spent as a Pharmacy Technician at the North West Regional Hospital in Burnie, Tasmania. In 2015 Kylie was awarded the Tasmanian Pharmacy Assistant of the Year and was awarded national runner up. A passion for people and providing an excellent patient experience is what powers Kylie's pharmacy career. Kylie made the move into hospital pharmacy to expand her career and knowledge. She aims to be a life-long learner, enjoying being on the cutting edge and striving for excellence each day. Kylie is involved in our Social Committee, Advanced Practice Technician Working Group, and National SHPA Technician Leadership Committee, where she strives to be part of the National expanded practice of Technicians.



**Trudy Teasdale**

Pharmacist – Assistant Director, Gold Coast Health, Southport, Qld; SHPA Director, Qld



**Paul Toner**

Director of Pharmacy, The Royal Melbourne Hospital, Melbourne, Vic

Paul Toner is Director of Pharmacy at The Royal Melbourne Hospital. Prior to this he has held senior pharmacy leadership roles in both Australia and the UK across a range of portfolios, most recently as Deputy Director (Clinical) at The Royal Melbourne Hospital. Paul is passionate about the continuous development of the pharmacy profession, improvements to patient care and supporting staff development to meet their career goals. He is also a member of the VicTAG management committee where the quality use of medicines are promoted.



**Brian Walker**

Pharmacy Technician 1, Canberra Hospital and Health Services, Canberra, ACT

Bryan Walker has been working in hospital pharmacy at Canberra Hospital and Health Services for 9 years and worked a variety of roles including Justice Health robot technician, Pyxis maintenance/resupply, and preparation of intravenous and cytotoxic medications.

Bryan began his technician work in the USA clarifying illegible prescriptions and flagging potential drug interactions. He also worked at a mail order respiratory pharmacy and a hospice care company resupplying Pyxis automated machines, Webster packs, and aseptic products.

Bryan is a current member of the SHPA Technician Stream Leadership Committee and the SHPA ACT Branch.



**Angela Young**

Director of Pharmacy, Alice Springs Hospital Pharmacy Department, Central Australia Health Service, Alice Springs, NT

Angela Young is the Director of Pharmacy within Central Australia Health Service, which oversees the pharmacy services for both Alice Springs and Tennant Creek Hospitals in the Northern Territory. She completed her undergraduate degree at Sydney University and postgraduate diploma at the University of Queensland. Her hospital pharmacy experience ranges from Sydney to Alice Springs, with over 13 years of working in Central Australia. Angela is invested in continually improving services for people living in rural and remote areas by enhancing pharmacy workforce development, optimising medication management systems, delivering culturally appropriate clinical pharmacy services and keeping connected through professional collaborations. Angela is on the SHPA Specialty Practice Leadership Committee for Rural and Remote practice and is a committee member of the SHPA SA/NT Branch.



**Dion Zunker**

Senior Pharmacist, Caboolture Hospital, Qld; Senior Pharmacist, Queensland Statewide Antimicrobial Stewardship Program, Queensland Health, Brisbane, Qld

Dion graduated with a Bachelor of Pharmacy from the University of Queensland in 2012 and has since spent his career within Metro North Hospital and Health Service in Queensland, employed in various roles at both Caboolture and the Royal Brisbane



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and Women's Hospital. He takes pride in his various generalist roles from mental health through to intensive care. More recently his interests have drawn him towards antimicrobial use and he has taken on the role of the AMS Pharmacist, both locally within Caboolture Hospital and more recently with the Queensland Statewide AMS program, supporting the states regional and remote hospitals.